## **Comparisons of Job Characteristics**

Focus Occupation: Retail Salespersons (41-2031)

Associated Occupation: Automotive and Watercraft Service Attendants (53-6031)

Compare Knowledge Compare Skills Compare Abilities Compare Detailed Work Activities Compare Tools and Technologies

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

## Knowledge

Similarity of Focus Occupation to Associated Occupation:

80

57

Focus Occupation: Retail Salespersons (41-2031)

Associated Occupation: Automotive and Watercraft Service Attendants (53-6031)

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Customer and Personal Service	11.3	13.3	16.6	>>	Current knowledge level is likely more than sufficient
Public Safety and Security	6.9	7.1	5.2	<<	Extensive education and/or training may be required
Mechanical	6.8	6.8	3.6	<<	Extensive education and/or training may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

#### **Skills**

**Similarity of Focus Occupation to Associated Occupation:** 

Focus Occupation: Retail Salespersons (41-2031)

Associated Occupation: Automotive and Watercraft Service Attendants (53-6031)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation	
Operation and Control	5.4	7.8	3.2	<<	Extensive development of skills in this area may be required	
Repairing	3.4	7.4	1.0	<<	Extensive development of skills in this area may be required	
Equipment Maintenance	3.5	6.4	1.0	<<	Extensive development of skills in this area may be required	
Equipment Selection	3.3	5.4	1.3	<<	Extensive development of skills in this area may be required	

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

Focus Occupation: Retail Salespersons (41-2031)

Associated Occupation: Automotive and Watercraft Service Attendants (53-6031)

Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation	
Trunk Strength	5.7	9.0	6.8	<<	Extensive improvement in abilities may be required	
Extent Flexibility	4.8	8.7	3.9	<<	Extensive improvement in abilities may be required	
Stamina	4.0	8.1	4.4	<<	Extensive improvement in abilities may be required	
Gross Body Coordination	3.9	7.2	4.1	<<	Extensive improvement in abilities may be required	
Wrist-Finger Speed	3.2	5.7	1.0	<<	Extensive improvement in abilities may be required	
Spatial Orientation	2.7	5.3	1.0	<<	Extensive improvement in abilities may be required	

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

# **Activities that Both Occupations Have in Common**

Similarity of Focus
Occupation to Associated
Occupation: 89

**59** 

Focus Occupation: Retail Salespersons (41-2031)

Associated Occupation: Automotive and Watercraft Service Attendants (53-6031)

Work Activities	Exclusivity of Activity				
Advise clients or customers	19				
Answer customer or public inquiries	41				
Arrange merchandise display	76				
Calculate rates for organization's products or services	77				
Clean rooms or work areas	30				
Collect deposit or payment	78				
Determine specifications	67				
Estimate materials or labor requirements	61				
Greet customers, guests, visitors, or passengers	63				
Inspect products or materials for damage, defects, or shortages	82				
Manage inventories or supplies	72				
Obtain information from individuals	24				
Provide customer service	14				
Sell merchandise	65				
Stock or organize goods	70				
Use cash registers	70				
Use computers to enter, access or retrieve data	3				
Use industry terms or concepts	89				
Use knowledge of metric system	39				

Use oral or written communication techniques	1
Use sales techniques	75

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## **Tools and Technologies that Both Occupations Have in Common**

Similarity of Focus
Occupation to Associated
Occupation: 64

Focus Occupation: Retail Salespersons (41-2031)
Associated Occupation: Automotive and Watercraft Service Attendants (53-6031)

Tools and Technologies	Exclusivity
Business function specific software	1
Calculating machines and accessories	3
Computer data input devices	2
Computers	1
Data management and query software	1
Finance accounting and enterprise resource planning ERP software	2
Forming tools	2
Holding and clamping tools	3
Industry specific software	1
Wrenches and drivers	2

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.